

**Yes!** Please enroll me in the **Time of Use** program.

**This option has a minimum 12-month term.**

*Please Print:*

Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

Mailing Address, if different: \_\_\_\_\_

Account Number: \_\_\_\_\_

Meter Number:\* \_\_\_\_\_

E-mail Address:\* \_\_\_\_\_

Phone Number: \_\_\_\_\_

Signature: \_\_\_\_\_

\*Optional

*Please mail to:*

Time of Use  
Portland General Electric  
PO Box 4404  
Portland, Oregon 97208-9581

DETACH & MAIL

## Conditional Guarantee

At the end of your first one-year term, PGE will calculate what you would have paid under the Basic Service rate and compare that to your total Time of Use bill. If your energy charge billings (including all applicable supplemental adjustments) under Time of Use exceed the Basic Service energy charge (including all applicable supplemental adjustments) by more than 10 percent, PGE will credit you the amount in excess of 10 percent on the total 12-month billing. No bill credit will be given if you do not stay on the program for 12 months.

## Glossary

*A quick guide to Time of Use terms*

**System load:** The amount of power on PGE's distribution system needed to serve all of our customers' needs at a particular time. At PGE, we buy a portion of our power on the open market. When there is a high demand, or heavy system load, we buy more power, and the prices are higher. By shifting energy use to Off-Peak hours, Time of Use customers lighten the system load.

**Demand:** The rate at which electric energy is delivered by PGE's system at a given time. During On-Peak hours, demand is high and electricity is more expensive.

**Always-on load:** The constant amount of power a household requires. In other words, the power needed for things that are always on, like your refrigerator.

**Manageable load:** The variable amount of power a household requires, such as the energy needed to run the dishwasher, washing machine, water heater, TV and other appliances.

**On-Peak:** When electricity is in high demand and you pay the highest price per kilowatt-hour.

**Mid-Peak:** When demand for electricity is between On-Peak and Off-Peak.

**Off-Peak:** When the demand for electricity is the lowest and you pay the lowest price per kilowatt-hour.

## Electric vehicle owners

Do you own or plan to buy an electric vehicle? If adding an electric vehicle significantly changes your home electricity use, you may be able to save money by choosing our Time of Use rate plan rather than the Basic Service rate most homes are on.

### Provide meter access

To be eligible for the Time of Use option, PGE must have hands-on access to your meter. This means providing entry through locked gates or doors and keeping the area around the meter free of debris, hazards and pets.



PO Box 4404 • Portland, Oregon 97208  
PortlandGeneral.com

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# Time of Use puts you in control.



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## Portland General Electric

## Take charge of your energy costs

Portland General Electric's Time of Use pricing plan, an alternative to our Basic Service pricing plan, offers certain residential and small business customers a great way to control their electricity bills.

On the Time of Use plan, you pay different rates for electricity depending on when you use it. If you can shift your energy usage to less than 20 percent on On-Peak periods, when there's a high demand for power, to Off-Peak times — late night and weekends — you'll pay less for electricity. The more you can shift, the more you can save.

### Influence energy rates, help the earth

Electricity is not something that can be stored — it's produced as people need it. This creates a classic case of supply and demand: When the demand for electricity goes up, so does the price. In other words, electricity costs more when people are using lots of energy. Electricity used at night and on weekends costs less. By shifting energy use to Off-Peak hours, Time of Use customers not only control their own energy costs but they also help the "big picture" by:

- **Helping reduce utility costs** by easing the peak system load during expensive

high-demand periods. PGE can buy less power during these expensive periods — and that's good news for everyone.

- **Protecting the environment** by lightening the peak system load, thereby delaying the need for new fossil-burning power plants.

### How Time of Use works

The Time of Use plan divides days and hours among three different price categories — On-Peak, Mid-Peak and Off-Peak — and these periods shift slightly between summer and winter. PGE will install a meter at your home which tracks the amount of energy used during each period.

### RESIDENTIAL TIME OF USE PERIODS AND ENERGY CHARGES

	Summer Months (begins May 1 of each year)	Winter Months (begins Nov. 1 of each year)	EXAMPLE: 80kWh for one month of drying clothes, family of three	How this compares to PGE's Basic Service
<b>On-Peak</b> (energy charge: 13.266¢/kWh*)	3 p.m.- 8 p.m. Monday-Friday	6 a.m.-10 a.m. and 5 p.m.- 8 p.m. Monday-Friday	\$9.72*	More expensive
<b>Mid-Peak</b> (energy charge: 7.500¢/kWh*)	6 a.m.- 3 p.m. and 8 p.m.-10 p.m. Monday-Friday; 6 a.m.-10 p.m., Saturday	10 a.m.- 5 p.m. and 8 p.m.-10 p.m. Monday-Friday; 6 a.m.-10 p.m., Saturday	\$5.52*	Same rate as Basic Service
<b>Off-Peak</b> (energy charge: 4.422¢/kWh*)	10 p.m.- 6 a.m. weekdays and Saturday; all day Sunday and specified holidays**	10 p.m.- 6 a.m. weekdays and Saturday; all day Sunday and specified holidays**	\$3.24*	Less expensive

\* These charges do not reflect your total bill; it is only the **energy portion** of your bill. There are other charges that **every** PGE customer receives, whether on Time of Use or Basic Service. These additional charges are the same for everyone, and include items such as basic charge, distribution and transmission charges or supplemental adjustments. Please visit the calculator on our website to see how Time of Use may affect the energy portion of your bill. Prices subject to change. You also receive a credit of 0.722 cent/kWh for the first 1,000 kWh used. Visit our website for current prices.

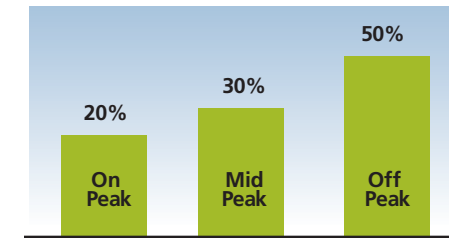
\*\* New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas.

### Shift to save

The cost for On-Peak power is higher than PGE's Basic Service, and Off-Peak costs less than Basic Service. So the Time of Use plan will be a successful option for you only if you can significantly shift your energy use away from the On-Peak period, when electricity costs more, and into the Off-Peak period. The average Time of Use customer uses 18.4 percent On-Peak, 38.3 percent Mid-Peak and 43.2 percent Off-Peak.

A handy rule is you must use at least 50 percent of your total energy during the Off-Peak period and no more than 20 percent of your energy during the On-Peak period in order to save money compared to PGE's Basic Service. It works best for customers who use electricity late at night or on weekends.

### Threshold of Savings



Your energy use should fall like this in order to save on the Time of Use rate.

### Is Time of Use right for you?

It helps to first understand how you use electricity. There is the "always-on" electrical load in your home, such as your refrigerator. Then there is the load you manage — running the dishwasher, bathing and other activities — which can be moved to different times.

Try doing laundry while watching the late news, turning on the dishwasher before you turn in for the night, or hitting the shower after 10 p.m. or before 6 a.m. If you can shift enough usage to Off-Peak hours, you will pay less for electricity.

### Track your usage

If you sign up for Time of Use, you can go to our Web site and log on to **PortlandGeneral.com/TimeOfUse** and compare your current energy use with past use. Then you can adjust your usage as needed to maximize your savings. You'll also find specialized tips to help you shift your usage.

Go to **PortlandGeneral.com/TimeOfUse** to determine if Time of Use is a good choice for you. You'll find a chart showing the average energy use for household appliances, and a load-shifting calculator to help estimate how Time of Use may affect your electric bill.

### How to sign up

If you determine that Time of Use is right for you, you can sign up online at **PortlandGeneral.com/TimeOfUse** or fill out the attached form and mail it to PGE.

Before you start on the Time of Use plan, PGE will replace your electric meter with a meter that records electricity usage by On-Peak, Mid-Peak and Off-Peak periods.

### Eligibility & Limits

- Time of Use is available to residential and small business\* customers.
- Enrollment minimum is one year.
- You must choose either Time of Use or Basic Service; you may not be enrolled in both. But you may combine Time of Use or Basic Service with many of PGE's Renewable Power Options.
- PGE standard deposit and credit criteria apply.

\*Schedule 32; check your PGE statement.