

# Outage Support & Repair

## Emergency Response

PGE's skill and experience in service repair, built over the company's more than 125-year history, means it consistently provides the highest reliability performance of any utility in Oregon.

Leverage that expertise for your systems through PGE Distribution Services' Emergency Response Team.

## Count on us for responsive, effective repair

- 24-hour service repair/dispatch of local utility crews
- Experienced dispatchers who can quickly identify and initiate response tailored to local needs and requirements
- Quick access to specialized repair equipment, if needed
- Parts inventory in stock and available for rush orders

## Let us help you design an outage response plan

Speed repair during an outage by setting up a response agreement ahead of time. It'll save precious time and give you direct contact to our staff when you most need it.

## Need emergency services?

Call 503-464-8000 for assistance 24 hours a day.



## Prevent Outages First

We offer preventative and diagnostic services that keep your equipment operating properly and identify potential issues before they become problems.

## Contact Us

Call 503-464-7111 to learn how PGE can meet your needs with a customized service package to increase your reliability.