

**SCHEDULE 320  
METER INFORMATION SERVICES**

**PURPOSE**

This schedule provides Meter Information Services to Nonresidential Customers and with customer permission, to the Energy Trust of Oregon. (C)  
(C)

**AVAILABLE**

In all territory served by the Company.

**APPLICABLE**

To all Nonresidential Customers and the Energy Trust of Oregon (ETO). (C)

**PROGRAM DESCRIPTION**

Meter Information Services provides Nonresidential Customers with interval usage data depicted in charts and graphs. This service enables Nonresidential Customers to compare their current usage with historic data, identify anomalies in their usage, track savings from energy efficiency projects and understand their energy usage. (D)  
(C)  
(C)

Nonresidential Customers requesting service under this schedule must have the ability to access the appropriate websites or to capture and translate provided interval usage data. The Energy Trust of Oregon will use the service with Customers on energy efficiency measures. The Company will advise the Customer and the ETO on equipment specifications and subsequent changes necessary to meet these service requirements. (D)  
(N)  
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(N)

**BILLING RATES**

Meter Information Services is billed monthly on the Customer's bill for Electricity Service. Customers may choose to be separately billed for Meter Information Services for an additional \$8 per bill.

**SCHEDULE 320 (Continued)**

BILLING RATES (Continued)

Standard Package

Set Up Fee\*: \$350.00 for the first meter  
\$150.00 for each additional meter  
\$75.00 for 50 or more meters

A set-up fee is to be waived if a customer is transferred from a product that is no longer offered.

Monthly Fees per meter:

1 to 5 meters	\$70.00
6 to 10 meters	\$65.00
11 to 15 meters	\$60.00
16 to 20 meters	\$55.00
21 to 49 meters	\$50.00
50 or more meters	\$45.00

Additional Customer Support or Training: \$125.00 per hour

Customized service, data, and hardware, including but not limited to Data loggers, Data Recorders, Energy Kiosks, Natural gas data, Interval Data via File Transfer Protocol (FTP) to Third Party, and Raw Feeder Data may be provided at a mutually agreed, cost based price.

(C)  
(C)

**SPECIAL CONDITIONS**

1. Customers who request service both inside and outside of the service territory will have all Points of Delivery (POD) receiving service on this Schedule, added together to determine the appropriate monthly rate per meter.
2. Service under this schedule requires interval metering and meter communications be in place prior to the initiation of Meter Information Services.
3. Because of the meter and/or software installation required for this service, the Company anticipates a delay may occur from the time a Customer requests service under this Schedule until the Company can provide it.
4. Meter Information Services requires that the Customer have certain minimum computer system requirements and an ability to capture and transmit interval usage data. Specifications will be provided upon request. The Customer will, at its expense, provide the necessary communications equipment.

\* No new service for Interval Data via FTP to Third Party. FTP is used to send/receive files from a remote computer. See Special Condition 9.

(N)  
(N)

**SCHEDULE 320 (Concluded)**

SPECIAL CONDITIONS (Continued)

5. The ETO will be supplied data only after the Customer provides to the Company a signed release form by the Customer giving the ETO access to interval data, account information, and software application. The ETO will also complete an Energy Information Services (EIS) order form and sign a contract or otherwise document agreement specifying price, billing and duration of service. The EIS order form is available on PGE's web site.
6. Customers may request a submeter be installed for the purpose of receiving Meter Information Services from a specified location behind the Company meter. However, the feasibility of installing a submeter will be at the Company's discretion. Customers choosing submetering will incur charges for all associated labor and materials needed to install the meter. The Customer is responsible for ownership and maintenance of the submeter.
7. This product is provided in accordance with the Code of Conduct as set forth in OAR 860-038-0500 through 860-038-0640 with the exception of OAR 860-38-0540 with which the Company received a waiver from the Commission. The waiver will be reconsidered, if justified, based on an examination of inquiries from competitors or potential competitors.
8. The Company will disclose to Customers in any written or electronic marketing communications of more than minor length that the Customer may procure similar services from other providers.
9. Interval Data via FTP to Third Party is not being offered at this time. The Interval Data via FTP will still be available to those customers receiving service as of September 29, 2017. The Interval Data is closed to new service during the implementation of the new Customer Information System (CIS) and meter data management system (MDMS).

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(N)