



(503)228-6322 or 1-800-542-8818  
PortlandGeneral.com

Portland General Electric

Service Address:  
JOHN DOE  
MARY DOE  
1234 MAIN ST  
ANYWHERE, OR 12345

Cycle: 09

Account # 1234567890

Previous Amount Due 73.38  
Payments 74.53 CR  
Balance Forward 1.15 CR  
Current Charges 76.73

**AMOUNT DUE \$75.58**  
Due date for current bill 12/27/17

**This month's charges** (Turn over for details)

Meter # 32724717IN, Schedule 07  
Energy Charges (622 kWh) .79.68  
Adjustments 5.91 CR  

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73.77  
Total Taxes and Fees 2.96  

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Current Energy Charges 76.73

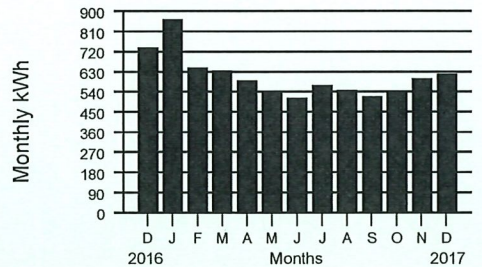
An energy assistance payment was received in the amount of \$74.53 and is reflected on this bill.

**Your energy use**

Meter # 32724717IN  
Schedule 07 (residential rate)  
Service Period Meter Reading  
12/08/17 23191  
11/07/17 22569  
31 days of service 622 kWh

Period Ending	Avg Daily Temperature*	Monthly kWh	Monthly Cost
Dec 2017	N/A	622	76.73
Dec 2016	N/A	738	N/A

\*Temperature source: N/A



Please detach and return this portion with your payment.



P.O. Box 4438  
Portland, OR 97208-4438

1234567890
<b>Account Number</b>

Due Date: 12/27/17  
Amount Due: \$75.58

Please Indicate amount paid below



Questions? Call 1-800-542-8818 or PortlandGeneral.com

JOHN DOE  
MARY DOE  
1234 MAIN ST  
ANYWHERE, OR 12345

PGE

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## Details of this month's charges

### Meter # 32724717IN, Schedule 07

Basic Charge	10.50
Energy Use Charge (622.000 kWh x \$0.0685)	42.61
Transmission Charge (622.000 kWh x \$0.00237)	1.47
Distribution Charge (622.000 kWh x \$0.04035)	25.10
<b>Subtotal - Energy Charges</b>	<b>79.68</b>
102 RPA Exchange Credit (622.000 kWh x \$-0.00981)	6.10 CR
105 Regulatory Adjustments (622.000 kWh x \$-0.00017)	0.11 CR
109 Energy Efficiency Funding Adj (622.000 kWh x \$0.00493)	3.07
110 Energy Efficiency Customer Svc (622.000 kWh x \$0.00007)	0.04
122 Renewable Resource Adjustment (622.000 kWh x \$0.00004)	0.02
123 Decoupling Adjustment (622.000 kWh x \$-0.00107)	0.67 CR
125 Annual Power Cost Update (622.000 kWh x \$-0.00359)	2.23 CR
137 Solar Payment Option Cost Recov (622.000 kWh x \$0.00047)	0.29
143 Spent Fuel Adjustment (622.000 kWh x \$-0.00098)	0.61 CR
145 Boardman Decommissioning Adj (622.000 kWh x \$0.00027)	0.17
146 Colstrip Power Plant Oper Life Adj (622.000 kWh x \$0.00035)	0.22
<b>Subtotal - Adjusting Schedules</b>	<b>5.91 CR</b>
	<b>73.77</b>
Low Income Assistance	0.84
Public Purpose Charge (3%)	2.12
<b>Subtotal - Taxes and Fees</b>	<b>2.96</b>
<b>Current Energy Charges</b>	<b>76.73</b>

## Need help? We're here for you

Online: [PortlandGeneral.com](http://PortlandGeneral.com)

Phone:

- Customer Service: 800-542-8818
- Outages and downed lines: 800-544-1795
- Oregon Relay: (deaf, hard-of-hearing, blind-deaf, speech-disabled): 711

## Choose your way to pay

- Online\*\*: [PortlandGeneral.com](http://PortlandGeneral.com)
- Text\*\*: Enroll your phone at [PortlandGeneral.com](http://PortlandGeneral.com)
- Automated phone system\*\*: 800-542-8818
- Western Union® locations (fee)
- PGE Community Offices:
  - (Open Mon.-Fri., 9 a.m.-5 p.m.)
  - Gresham: 335 NE Roberts Ave.
  - Hillsboro: 2567 SE Tualatin-Valley Hwy.
  - SE Portland: 4000 SE 82nd Ave., Suite 1600
  - Salem: 3304 Lancaster Dr. NE
  - Woodburn: 2079 Progress Way
- Mail: (include bill stub)
  - P.O. Box 4438
  - Portland, OR 97208-4438

\*\*24-hour options

**Paying by check:** You are authorizing PGE to convert your check to an electronic debit.

**Late payment:** A late payment charge of 2.0% may be applied to past-due bills. If you're struggling to pay your bill, call us at 800-542-8818, or visit [PortlandGeneral.com](http://PortlandGeneral.com). Energy assistance may also be available by calling 211.

**Fraud alert:** Beware of calls, texts or people at your door demanding immediate payment. All PGE employees carry photo identification. Call us to check.

**Adjustments:** Approved by the Oregon Public Utility Commission, adjustments are separate from your basic energy charges and often change. For details, call customer service.

**Public Purpose Charge:** The Public Purpose Charge funds energy-efficiency and renewable power programs as well as energy conservation assistance to schools and low-income residents. Energy Trust of Oregon, Oregon Housing and Community Services Dept. and various education service districts administer the money.

Thank you. We appreciate your business.

**Need to stop or move service?** Go online to [PortlandGeneral.com/StartStopMove](http://PortlandGeneral.com/StartStopMove) or call us at 800-542-8818.

**Update your mailing or email address** online at [PortlandGeneral.com/MyAccount](http://PortlandGeneral.com/MyAccount) or call us at 800-542-8818.

**Get this bill online.** Our Paperless Bill is simple, secure and sustainable. Sign up at [PortlandGeneral.com/Paperless](http://PortlandGeneral.com/Paperless).

**Join us to support Oregon Energy Fund,** a statewide charitable organization that provides energy assistance to thousands of Oregonians in times of financial crisis. To give a neighbor a helping hand, visit [OregonEnergyFund.org](http://OregonEnergyFund.org).

**We partner with Energy Trust to help you save.** We share some customer information with Energy Trust of Oregon, a nonprofit organization that helps Oregonians save energy. Energy Trust only uses this information to design, evaluate and improve service to customers. For details, visit [PortlandGeneral.com/DataShare](http://PortlandGeneral.com/DataShare).