



(503)228-6322 or 1-800-542-8818  
PortlandGeneral.com

Portland General Electric

Service Address:  
ABC COMPANY 460 S  
1234 MAIN ST  
ANYWHERE, OR 12345

Cycle: 04

Account # 1234567890

Previous Amount Due 0.00  
Payments 958.05 CR  
Balance Forward 958.05 CR  
Current Charges 1,075.29

**AMOUNT DUE \$117.24**  
**Due date for current bill 02/21/18**

**This month's charges** (Turn over for details)

**Meter # 09912902AB, Schedule 83 Secondary**  
Energy Charges (10160 kWh) 995.59  
Adjustments 42.67  
**1,038.26**  
Total Taxes and Fees 37.03  
**Current Energy Charges 1,075.29**

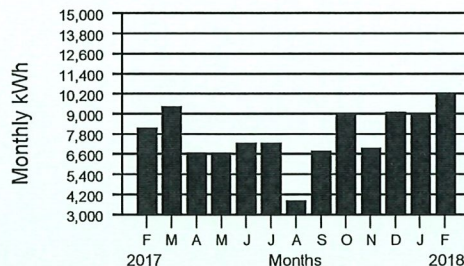
Thank you for your payment.

**Your energy use**

**Meter # 09912902AB**  
**Schedule 83 Secondary**  
**Meter Multiplier 80**  
Service Period Meter Reading  
02/02/18 15211  
01/02/18 15084  
31 days of service 10160 kWh

Period Ending	Avg Daily Temperature*	Monthly kWh	Monthly Cost
Feb 2018	N/A	10160	1,075.29
Feb 2017	41	8160	N/A

\*Temperature source: Hillsboro Airport



Please detach and return this portion with your payment.



P.O. Box 4438  
Portland, OR 97208-4438

1234567890
<b>Account Number</b>

**Due Date: 02/21/18**

**Amount Due: \$117.24**

Please Indicate amount paid below



Questions? Call 1-800-542-8818 or  
PortlandGeneral.com

ABC COMPANY  
1234 MAIN ST  
ANYWHERE OR 12345

PGE

12511234567890000000010752900000001172406



## Details of this month's charges

Meter # 09912902AB, Schedule 83 Secondary, SPID 2230198527

Basic Charge	40.00
System Usage Charge (10,160.000 kWh x \$0.00602)	61.16
Off-Peak Usage (2,480.000000 kWh x \$0.04933)	122.34
On-Peak Usage (7,680.000000 kWh x \$0.06433)	494.05
On-Peak Demand (32.000 KW x \$2.68)	85.76
Transmission Charge (32.000 KW x \$0.65)	20.80
Distribution Charge Facility Capacity (30.000 KW x \$3.61)	108.30
Distribution Charge Facility Capacity (18.000 KW x \$3.51)	63.18
<b>Subtotal - Energy Charges</b>	<b>995.59</b>
105 Regulatory Adjustments (10,160.000 kWh x \$-0.00017)	1.73 CR
109 Energy Efficiency Funding Adj (10,160.000 kWh x \$0.00371)	37.69
110 Energy Efficiency Customer Svc (10,160.000 kWh x \$0.00004)	0.41
112 Customer Engagement Transformation Adjustment (10,160.000 kWh x \$0.00006)	0.61
123 Decoupling Adjustment (10,160.000 kWh x \$-0.00008)	0.81 CR
135 Demand Response (10,160.000 kWh x \$0.00013)	1.32
137 Solar Payment Option Cost Recov (10,160.000 kWh x \$0.00043)	4.37
143 Spent Fuel Adjustment (10,160.000 kWh x \$-0.00017)	1.73 CR
145 Boardman Decommissioning Adj (10,160.000 kWh x \$0.00025)	2.54
<b>Subtotal - Adjusting Schedules</b>	<b>42.67</b>
	<b>1,038.26</b>
Low Income Assistance	7.01
Public Purpose Charge (3%)	30.02
<b>Subtotal - Taxes and Fees</b>	<b>37.03</b>
<b>Current Energy Charges</b>	<b>1,075.29</b>

## Need help? We're here for you

Online: [PortlandGeneral.com](http://PortlandGeneral.com)

Phone:

- Customer Service: 800-542-8818
- Outages and downed lines: 800-544-1795
- Oregon Relay: (deaf, hard-of-hearing, blind-deaf, speech-disabled): 711

## Choose your way to pay

- Online\*\*: [PortlandGeneral.com](http://PortlandGeneral.com)
  - Text\*\*: Enroll your phone at [PortlandGeneral.com](http://PortlandGeneral.com)
  - Automated phone system\*\*: 800-542-8818
  - Western Union® locations (fee)
  - PGE Community Offices:
    - (Open Mon.-Fri., 9 a.m.-5 p.m.)
    - Gresham: 335 NE Roberts Ave.
    - Hillsboro: 2567 SE Tualatin-Valley Hwy.
    - SE Portland: 4000 SE 82nd Ave., Suite 1600
    - Salem: 3304 Lancaster Dr. NE
    - Woodburn: 2079 Progress Way
  - Mail: (include bill stub)
    - P.O. Box 4438
    - Portland, OR 97208-4438
- \*\*24-hour options

**Paying by check:** You are authorizing PGE to convert your check to an electronic debit.

**Late payment:** A late payment charge of 2.0% may be applied to past-due bills. If you're struggling to pay your bill, call us at 800-542-8818, or visit [PortlandGeneral.com](http://PortlandGeneral.com). Energy assistance may also be available by calling 211.

**Fraud alert:** Beware of calls, texts or people at your door demanding immediate payment. All PGE employees carry photo identification. Call us to check.

**Adjustments:** Approved by the Oregon Public Utility Commission, adjustments are separate from your basic energy charges and often change. For details, call customer service.

**Public Purpose Charge:** The Public Purpose Charge funds energy-efficiency and renewable power programs as well as energy conservation assistance to schools and low-income residents. Energy Trust of Oregon, Oregon Housing and Community Services Dept. and various education service districts administer the money.

Thank you. We appreciate your business.

**Need to stop or move service?** Go online to [PortlandGeneral.com/StartStopMove](http://PortlandGeneral.com/StartStopMove) or call us at 800-542-8818.

**Update your mailing or email address** online at [PortlandGeneral.com/MyAccount](http://PortlandGeneral.com/MyAccount) or call us at 800-542-8818.

**Get this bill online.** Our Paperless Bill is simple, secure and sustainable. Sign up at [PortlandGeneral.com/Paperless](http://PortlandGeneral.com/Paperless).

**Join us to support Oregon Energy Fund,** a statewide charitable organization that provides energy assistance to thousands of Oregonians in times of financial crisis. To give a neighbor a helping hand, visit [OregonEnergyFund.org](http://OregonEnergyFund.org).

**We partner with Energy Trust to help you save.** We share some customer information with Energy Trust of Oregon, a nonprofit organization that helps Oregonians save energy. Energy Trust only uses this information to design, evaluate and improve service to customers. For details, visit [PortlandGeneral.com/DataShare](http://PortlandGeneral.com/DataShare).