



**Portland General Electric**  
121 SW Salmon Street • Portland, Ore. 97204

Hello,

We want to let you know we will be updating the electric meter that serves your business within the next one to three weeks. This is part of our work to strengthen the energy grid, making it smarter, more efficient and more reliable for you.

### **Better technology for your business**

While the existing meter accurately records your overall energy usage, the new smart meter will provide more exact interval data. That means it will transmit your actual energy usage every 15 minutes to give a clearer picture of how your business uses energy. You can view this detailed information through our energy monitoring programs — Energy Tracker<sup>SM</sup> and Energy Expert<sup>SM</sup> — and spot ways to control your energy use and save money ([portlandgeneral.com/energytrackerbusiness](http://portlandgeneral.com/energytrackerbusiness)). This interval data will also support future energy-saving programs that we're developing for you.

### **What to expect**

- *Meter replacements will happen between 7:30 a.m. and 5 p.m., Monday through Thursday.*
- *A meter technician from PGE or from our contractor, National Metering & Technical Services, will perform the work. The technician will carry PGE identification.*
- *There's no need for any of your employees to be available; the technician has the meter location information and will proceed with the equipment exchange.*
- *The work should only take a few minutes, and there will be no interruption to your power while the old meter is removed and the new meter is installed.*

Thank you for your support as we strengthen the energy grid and improve your service. If you have any questions about this project, please visit [portlandgeneral.com/meterupgrade](http://portlandgeneral.com/meterupgrade) or call 503-612-3730. We're here to help.

Sincerely,

PGE Meter Services