



Portland General Electric
121 SW Salmon Street · Portland, Ore. 97204

February 17, 2020

Hello,

As we work toward Oregon's clean energy future, we're strengthening the energy grid to make it smarter, more efficient and more reliable for you. In the coming weeks, we will be upgrading our equipment on **NE Hassalo Street, between NE Imperial Avenue and NE Peerless Place**. In preparation for this work, we first need to trim trees within the power line rights of way.

What can you expect during this work?

Tree trimming: In the coming weeks, you may notice PGE crews and contractors working in the power line rights of way to prune branches. In some cases, our crews may trim trees that pose a safety risk to power lines and service reliability. If a tree is located within the power line rights of way and it requires trimming, you will receive a door hanger in advance to discuss the work with our forestry team.

Equipment upgrades: After the tree work is complete, we'll install the new equipment. In order to complete this work safely, this project may require a temporary, planned power interruption to your home. If a planned power interruption is needed, you will receive a door hanger with more information at least 48 hours in advance. For more information on how to prepare for a power interruption, please visit portlandgeneral.com/outages/prepare-my-home.

Work hours: Early March through Mid-March 2020 from 7 a.m. to 5 p.m., Monday through Friday

This schedule may change based on the needs of the project. While not anticipated, weekend and night hours may be required at times.

Do you use electricity to meet your medical or disability needs?

Your well-being is our top priority, and it's important to always be prepared for a power interruption, as they can happen at any time. If a power interruption could affect your health or safety, please call us at 503-612-3730 to discuss how we can help.

We're taking steps to ensure your safety. Here's how you can help:

- **Watch for temporary lane or street closures and detours.** Signage will be placed in advance. Allow extra time for commuting, and consider parking your vehicle outside of the work area.
- **Follow directions from any flaggers, detours and signs** used to keep drivers, cyclists, pedestrians and workers safe.
- **Watch for "no parking" signs.** To keep pedestrians and vehicles safe, we will reserve street parking to make room for equipment and create a safety buffer around our work area. Crews may come to your door to ask you move your car from your driveway if it's near the work area.
- **Avoid our work areas and equipment.** Make sure children know to never touch our equipment.

Building a brighter energy future for you

This is just one of many projects we're working on to modernize the energy grid, making it more resilient, and creating a platform for a clean energy future.

For more details about our work, please visit portlandgeneral.com/nehassalo or call us at 503-612-3730.

Thank you for your patience as we strengthen the energy grid.

Sincerely,

PGE Service and Design