

# Underground Line Improvement FAQ

---

## Why is PGE doing this construction work?

As part of our commitment to bring you safe, reliable power, we work year-round to maintain and upgrade more than 27,000 miles of power lines. This improvement project replaces your older lines with newer lines that are more reliable, more able to accommodate smart technologies, easier for the company to operate in emergency events and safer for PGE workers.

## Why my neighborhood?

The underground lines in your neighborhood were installed decades ago. We've run the numbers and determined that the lines in your neighborhood are due for an upgrade and/or full replacement. These upgrades will replace older, less-technologically advanced equipment.

## How long will construction take?

Construction can take several weeks. Please check the construction schedule map for your neighborhood for the latest information.

## What will construction look like?

Before construction begins, you will see several colors of paint on the ground. These marks help us locate other utility lines to help prevent conflicts when we are placing new PGE lines.

To install new lines, we will need to bore and trench along streets and sidewalks in your area. We don't expect to close down many streets — if we do, we'll have flaggers to direct traffic where needed.

In many cases, we will need to cut into sidewalks and planter strips. If driveways, lawns and fences have been built over the utility easement, we may need to disturb these areas. If we impact your landscaping, we will restore it as soon as possible. We will try to replace any driveways, sidewalks and roads within two weeks of construction.

## What else can I expect during construction?

Construction creates noise, vibration and dust and disrupts normal neighborhood activity.

You can also expect:

- **Traffic Delays** — You should expect traffic delays in and near the work area. Please observe traffic control signs and follow the directions of flaggers.
- **Parking Restrictions** — On-street parking will be restricted in and near the work zones to create a safe work environment and to stage equipment and materials.

# Underground Line Improvement FAQ

---

- Equipment Storage — Some equipment and materials will be stored on your street or nearby streets overnight.
- Schedule Changes — Please be aware that the construction schedule is subject to change due to a variety of factors, including conditions underground, weather, traffic impacts, subcontractor schedules and availability of materials.

## Will my power be disrupted?

We may need to disconnect your power one or more times during the project. We will leave a notice on your door at least 48 hours in advance of each outage so you can plan ahead.

## Who is Potelco?

Potelco is a contractor working for PGE on many power line improvement projects. During construction you may see a PGE truck or a Potelco truck. All crew members carry PGE identification.

## Who can I talk to if I have more questions?

Please contact PGE Customer Relations at **(503) 612-3730**.